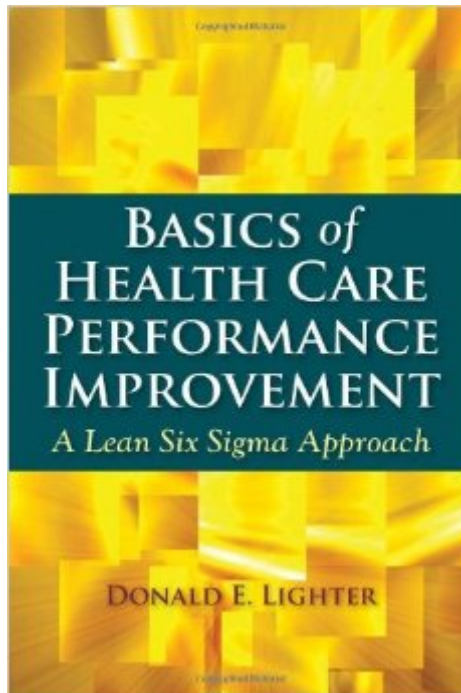


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# Basics Of Health Care Performance Improvement: A Lean Six Sigma Approach



## Synopsis

Basics of Health Care Performance Improvement: A Lean Six Sigma Approach prepares future healthcare administrators to meet the challenges of a changing marketplace through the proven Lean Six Sigma method of quality improvementâ€•straightforward principles and procedures that enhance how healthcare organizations operate. With an eye toward meeting consumersâ€™<sup>TM</sup> increasing demand for value in health care, this new volume provides in-depth information on planning and implementing a â€œDefine-Measure-Analyze-Improve-Controlâ€• (DMAIC) initiative to reduce errors and improve performance in healthcare settings, and serves as an essential reference on the basics of Lean Six Sigma and its application in augmenting the quality of care. Key Features: Lean Six Sigma case studies drawn from the industry; A thorough exploration of DMAIC approach to quality improvement; Discussion questions in every chapter Instructor Resources: Instructor's Manual, PowerPoint Presentations, and a TestBank

## Book Information

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## Customer Reviews

This textbook is wonderfully written and a good addition to the previous text by Dr. Donald Lighter. I find this text perfect for someone new to the world of health care quality. His more advanced text would be perfect to read after this book. I would like to see Dr. Lighter come out with a workbook with answers to complement his three textbooks. Dr. Lighter is one of our frontline leaders in the health care quality movement.

Fast shipping nice price good product.

Brilliant book so well explained!

Great product.

This is a good read. Will help any organization improve their performance. I would recommend this book to others to read.

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